



## INTERFERENCE COMPLAINT FORM

**PART 1: PARTICULARS OF THE PERSON FILLING OUT THIS COMPLAINT FORM**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: _____	Mobile: _____	Fax: _____	Email: _____
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**PART 2: PARTICULARS OF LICENSEE OR PERSON AFFECTED BY THE INTERFERENCE**

Name of Licensee or person affected by the interference: \_\_\_\_\_

Address: \_\_\_\_\_

**PART 3: PARTICULARS OF COMPLAINT**

Date of start of interference: \_\_\_\_\_

Location(s) at which interference is experienced: \_\_\_\_\_

Frequency of operation of the affected service: \_\_\_\_\_

Frequency of interference signal if known or suspected: \_\_\_\_\_

Type of Service on which interference is being experienced:

AM Radio       FM Radio       Land Mobile       Cellular Mobile   
 Television "Free to Air"       Television Subscription       Wireless Fixed   
 Aeronautical       Maritime       Satellite       BWA Service       Other

If you selected 'Other' above, please provide details:

\_\_\_\_\_

\_\_\_\_\_

Nature of degradation or loss of service due to the interference:

\_\_\_\_\_

\_\_\_\_\_

Symptoms of Interference *(If necessary you may attach further details of your interference complaint on a separate sheet of paper)*

\_\_\_\_\_

\_\_\_\_\_

Signature: ..... Date:.....

*(Please attach copies of any interference monitoring data if available)*

**PLEASE TURN OVER FOR INSTRUCTIONS ON HOW TO LODGE YOUR COMPLAINT**

## **GUIDE TO SUBMITTING YOUR INTERFERENCE COMPLAINT FORM TO THE TELECOMMUNICATIONS AUTHORITY OF TRINIDAD AND TOBAGO**

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If you are experiencing interference on your licensed radiocommunications equipment you can complain to the Telecommunications Authority of Trinidad and Tobago.

### **HOW TO COMPLAIN TO THE AUTHORITY.....TWO STEP COMPLAINT PROCESS**

#### **Step 1**

**Obtain the Authority's Interference Complaint Form from:**

- The Authority's website (<http://www.tatt.org.tt>)
- The office of the Authority - 76 Boundary Road, San Juan, Trinidad and Tobago
- The Authority's Service Facility - Management Services Unit, Office of the Chief Secretary, Tobago House of Assembly, Quarters #34, Calder Hall Road, Scarborough, Tobago.

#### **Step 2**

**Complete and submit the complaint form and copies of supporting documents, (if available) via post, e-mail, fax or in person to:**

- Telecommunications Authority of Trinidad and Tobago  
76 Boundary Road, San Juan,  
Trinidad and Tobago

*Email:* [info@tatt.org.tt](mailto:info@tatt.org.tt)

*Fax:* (868)674-1055

- The Telecommunications Authority of Trinidad and Tobago's Service Facility - Management Services Unit, Office of the Chief Secretary, Tobago House of Assembly, Quarters # 34, Calder Hall Road, Scarborough, Tobago.

**Supporting documents include recorded monitoring data.**

All Interference Complaint Forms must be signed and dated